

## **2020 Questionnaire for Children and Young People in Oxfordshire - please tell us how supported you feel by the services you use?**

**VOXY (Voice of Oxfordshire's Youth) and the Children's Trust Board would like feedback from all children and young people in Oxfordshire, aged 8 - 18 and up to 25 with additional needs, about how supported they feel by the services they use.**

Services include: schools/colleges, youth clubs, social workers, job clubs, health services etc. - but could be any services that provide help and support, or affect your life in some way.

We first shared this questionnaire in January 2019, and one year on we would like to see how supported children and young people feel now.

**Please complete this 2020 questionnaire, even if you filled in the 2019 version last year.**

'Be Supported' is one of the 4 focus areas of the Oxfordshire Children and Young People's Plan 2018 - 2021, which is sponsored by the Children's Trust and has been developed through discussion with partners including asking children and young people what is important to them.

You can view the Plan or summary Poster version online – ask your worker if you need help with this: [www.oxfordshire.gov.uk/ChildrensPlan](http://www.oxfordshire.gov.uk/ChildrensPlan)

You can also find out more about VOXY by visiting: [www.oxme.info/VOXY](http://www.oxme.info/VOXY)

**This questionnaire will take 5 - 10 minutes to complete, and needs to be returned to us by Monday 3<sup>rd</sup> February.**

You can also fill out the questionnaire online (until Sunday 9<sup>th</sup> February) at: [www.oxfordshire.gov.uk/BeSupported](http://www.oxfordshire.gov.uk/BeSupported)

Your views and opinions matter - please take the time to respond.  
All responses are anonymous and information will not be used for any other purpose.

**Please DO NOT complete this questionnaire if you are aged 19 or older, unless you have additional needs (and are aged 19 - 25).**

When you're finished, please put in an envelope and give to your worker to return to us, or you can send it to us directly using the following FREEPOST address (you do not need a stamp!):

CYP Plan - Engagement Team  
**FREEPOST RTRX-GJUL-HXHY**  
Oxfordshire County Council

For more information about this questionnaire, please e-mail Rosie Boyes (Engagement Officer and VOXY Co-ordinator): [rosie.boyes@oxfordshire.gov.uk](mailto:rosie.boyes@oxfordshire.gov.uk) or call: 07919 298 259.

**Please turn over to start the questionnaire**

## Questionnaire:

VOXY is a forum for all young people in Oxfordshire to have their say about matters that affect them. VOXY is represented on the [Children's Trust Board](#), which brings together public, private, and voluntary sectors to improve outcomes for all children and young people who live in the county. Thank you for answering our questions.

➤ **Firstly:**

**Please tell us which services you have used and/or which kind of workers have supported you in the last year?**

(Services include: schools/colleges, youth clubs, social workers, job clubs, health services etc. - but could be any services that provide help and support, or affect your life in some way.)

**Q.1) How strongly do you agree with the following statements about the services you use?**

(Services include: schools/colleges, youth clubs, social workers, job clubs, health services etc. - but could be any services that provide help and support, or affect your life in some way.)

**Please tick ONE BOX ONLY in each row:**

	<i><b>Strongly Agree</b></i>	<i><b>Agree</b></i>	<i><b>Neither Agree or Disagree</b></i>	<i><b>Disagree</b></i>	<i><b>Strongly Disagree</b></i>
I know who to speak to when in need of support.					
I feel listened to and believed.					
I am able to access information in a way which suits me best.					
I have inspiring role models.					
When I talk to staff, I feel they are experienced and caring.					

**Please tell us more about your responses in Q.1 to help us understand your experiences, and WHICH services you are commenting on, if this helps to explain your answer:**

**Q.2) Overall, do you feel supported enough by the services you use?**

(Services include: schools/colleges, youth clubs, social workers, job clubs, health services etc. - but could be any services that provide help and support, or affect your life in some way.)

Please tick **ONE BOX ONLY**:

- Yes
- No
- Don't Know/Not sure

**Please tell us why you answered Q.2 the way you did, and WHICH services you are commenting on, if this helps to explain your answer:**

**Q.3) Is there anything else you want to tell us about the support you receive from the services you use?**

(If so, WHICH services you are commenting on?)

**Q.4) Please tell us if you feel that any of these apply to you:**

(If you're not sure what these mean and want to find out more, there are weblinks listed below where you can get more information.)

Please tick **ONE BOX ONLY** in each row:

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree or Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Don't know/ Not sure</i>	<i>Prefer not to say</i>
I am missing out on education.							
I have social and emotional wellbeing needs, and/or mental health needs.							
I have experienced and/or witnessed domestic abuse.							

## Find Out More...

We are asking Q.4 because although this questionnaire is open to all children and young people aged 8 - 18 (and up to 25 for those with additional needs), we need to make sure that we are hearing from children and young people who have experiences relating to any of the three priorities for the Oxfordshire Children and Young People's Plan 2018 - 2021, which are: [missing out on education](#), [social and emotional wellbeing and/or mental health needs](#), and [domestic abuse](#).

If you need support in relation to any of these experiences, or for more information, including contact details and helpline numbers), or for other ways to get support, you can visit these websites:

[www.oxme.info/cms/learn/go-school](http://www.oxme.info/cms/learn/go-school)  
[www.oxme.info/cms/health/healthy-mind](http://www.oxme.info/cms/health/healthy-mind)  
[www.oxme.info/cms/life/domestic-abuse](http://www.oxme.info/cms/life/domestic-abuse)  
[www.oxme.info/cms/life/asking-help](http://www.oxme.info/cms/life/asking-help)

### ➤ **Please tell us:**

**Did you complete the 2019 Be Supported Questionnaire one year ago?**

**Please tick ONE BOX ONLY:**

- Yes - this is the second time I have completed this questionnaire
- No - this is the first time
- Can't remember/Not sure

## About You...

Your responses are anonymous, but we would like to know a bit more about you. The reason we ask for this information is to make sure we are hearing from all young people.

Any information provided is governed by the General Data Protection Regulation 2018.

You do not have to answer the following questions, if you would prefer not to.

**For the following questions, please circle an answer, tick the relevant box, or tell us more:**

**Q.5) Please tell us the first part of your postcode if you know it (or the nearest large town to where you live, if you don't know it):**

**Q.6) How old are you?**

Please circle your answer:

<b>8 - 10</b>	<b>11 - 13</b>	<b>14 - 16</b>	<b>17 - 18</b>	<b>19 - 25</b> (and I have additional needs)
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**Q.7) What gender do you identify as?**

Please circle your answer:

<b>Male</b>	<b>Female</b>	<b>Other</b>	<b>Don't know/ Not sure</b>	<b>Prefer not to say</b>
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If you chose 'Other', please describe your gender here:

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**Q.8) Do you consider yourself to be:**

Please circle your answer:

<b>Heterosexual/ straight</b>	<b>Gay/ lesbian</b>	<b>Bisexual</b>	<b>Other</b>	<b>Don't know/ Not sure</b>	<b>Prefer not to say</b>
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If you chose 'Other' for Q.8, please give more detail here:

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**Q.9) What is your ethnicity?**

(To describe another ethnicity, please choose 'Any other ethnic group' and complete the text box)

**Please tick ONE BOX ONLY:**

- White (British, Irish, or any other white background)
- Mixed (White and Black Caribbean, White and Black African, White and Asian, or any other mixed background)
- Asian or Asian British (Indian, Pakistani, Bangladeshi, or any other Asian background)
- Black or Black British (Caribbean, African, or any other Black background)
- Chinese
- Gypsy or Traveller
- Any other ethnic group
- Don't know/Not sure
- Prefer not to say

If you chose 'Any other ethnic group' for Q.9, please describe it here:

**Q.10) What is your religion?**

**Please tick ONE BOX ONLY:**

- None
- Christian (including Church of England, Catholic, Protestant, and all other Christian denominations)
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Any other religion
- Don't know/Not sure
- Prefer not to say

If you chose 'Any other religion' for Q.10, please describe it here:

**Q.11) Do you have a disability, learning disability or special educational needs?**

**Please tick ONE BOX ONLY:**

- Yes
- No
- Don't know/Not sure
- Prefer not to say

If you answered 'Yes' for Q.11, please tell us more here:

**Q.12) Do you have a long-term medical condition (for example: diabetes or epilepsy)?**

**Please tick ONE BOX ONLY:**

- Yes
- No
- Don't know/Not sure
- Prefer not to say

If you answered 'Yes' for Q.12, please describe it here:

**Q.13) Are you in care, or a Care Leaver?**

**Please tick ONE BOX ONLY:**

- Yes
- No
- Don't know/Not sure
- Prefer not to say

## Thank You

Thank you for taking the time to answer these questions.

**Finally, would you be willing to be contacted again to help shape Oxfordshire County Council's services, policies or priorities?**

**(If yes, please complete the 'Consent' box below - otherwise just leave it blank.)**

By saying yes, you are giving your consent for the Engagement Team at Oxfordshire County Council to hold your contact details.

We promise:

1. not to link your survey response to your name and contact details (unless you have asked us to).
2. to hold your information securely and not pass it onto anyone else without your permission.
3. to only use your contact details to tell you about engagement opportunities such as surveys, meetings, focus groups etc., or to personally invite you to take part.
4. You have the right to withdraw your consent at any time by writing to the Engagement Team at: [EngagementTeam@oxfordshire.gov.uk](mailto:EngagementTeam@oxfordshire.gov.uk) or at:  
Engagement Team, FREEPOST OXFORDSHIRE COUNTY COUNCIL  
(No further address details required).

The council has a Privacy Notice that explains more about how personal information is collected and used at [www.oxfordshire.gov.uk/privacy](http://www.oxfordshire.gov.uk/privacy)

## Consent

**Yes**, I consent for the Engagement Team at Oxfordshire County Council to hold my personal details and to re-contact me for engagement purposes. I confirm that I have read the statement above describing how my data will be used and I understand how to withdraw my consent.

**Please enter your name, email address and/or phone number in the box below:**

**Thank you for your time! Your responses will remain anonymous.**